

## When you are selecting an online bookstore partner, make sure you will receive all the services you and your students need.

### With Specialty Books, you will receive:

- ✓ A customized online bookstore that looks and works like part of your school's website—with no ads, no clutter
- ✓ Site customized to your program specifics
- ✓ Quick implementation—your website will be up and running in a few weeks
- ✓ Flexible commission and markup options let you control student pricing and school revenue
- ✓ A dedicated Account Representative focused on your program's success
- ✓ Responsive call center to support all aspects of your program
- ✓ Multiple ordering options; online, phone, or fax
- ✓ Real-time online customer service

### Specialty Books provides:

- ✓ Direct-to-student delivery, anywhere in the world
- ✓ Auto-fill or student ordering options
- ✓ All types of course materials; textbooks, study guides, CDs, DVDs, digital content, kits, lab materials, etc.
- ✓ Textbook buybacks online or by fax, phone, or email
- ✓ Used textbooks
- ✓ Custom publishing, including copyright clearance services

- ✓ CD, DVD, audio, and video duplication
- ✓ An online faculty resource for publisher textbook information and desk copy requests

### Specialty Books:

- ✓ Is known for its customer-first service to staff and students
- ✓ Keeps materials used by your program in stock
- ✓ Maintains an excellent accuracy rate
- ✓ Is focused solely on the educational market
- ✓ Has served the industry for over 20 years

### Specialty Books offers a variety of payment options:

- ✓ Visa, MasterCard, Discover, American Express (credit and debit)
- ✓ Checks, money orders, and wire transfers
- ✓ Financial aid or scholarship funds

### A student-friendly ordering process:

- ✓ Assures students get the right materials for the right class
- ✓ Is easy to use and completely secure
- ✓ Email confirmation verifies every order
- ✓ Materials are shipped in one business day
- ✓ Unused, undamaged books may be returned within 14 days for a full refund
- ✓ System is ADA compliant

### Specialty Books will alert you to:

- ✓ Publisher special offers
- ✓ New editions and out-of-print status
- ✓ Low stock situations
- ✓ Backorders

### There are no hidden costs for:

- ✓ Start up
- ✓ Shipping
- ✓ Handling
- ✓ Inventory carrying fees
- ✓ Credit card fees
- ✓ Order processing
- ✓ Returns

### There is no cost for any of our services—ever!

Whether you need a bookstore website for your entire college, a single program, or for distance education and online students, Specialty Books is your best choice for an online bookstore partner.



**Responsive.  
Flexible.  
Customized.**

**Specialty Books®**  
*Your Online Bookstore Partner*

**800.466.1365**  
**www.specialty-books.com**